

Nintendo

Stellenangebot vom 20.12.2024

Technical Support Specialist (m/f/d)

Fachrichtung:

Art der Beschäftigung: Eintrittsdatum: PLZ / Ort: Land:

Programmer: IT / Backend / Client / Web Vollzeit ab sofort Frankfurt am Main Deutschland

Firmendaten

Firma: Straße & Hausnummer: PLZ / Ort:

Nintendo of Europe SE Goldsteinstraße 235 60528 Frankfurt am Main

Ansprechpartner

Name: Position: Straße & Hausnummer: PLZ / Ort:

Katharina Znoj Recruiter Goldsteinstraße 235 60528 Frankfurt am Main

Job-Beschreibung

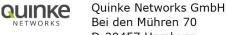
Level up!

Nintendo aims to deliver unique, intuitive entertainment experiences for everyone, manufacturing and marketing video game devices such as the Nintendo Switch[™] family of systems, developing and operating applications for smart devices, and collaborating with partners on a range of other entertainment initiatives like visual content and theme parks.

At Nintendo, we bring together employees with a wide range of characteristics and work together towards a common goal - to put smiles on the faces of people all over the world.

Tasks

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- Assisting Technical engineering team with various tasks like equipment installation, system configuration, maintenance, JIRA and Service NOW ticketing system management and maintenance
- Developing preventative maintenance plans
- Assisting repairs service providers and providing customer support
- Troubleshooting systems, identifying problems and writing reports

Requirements

- Bachelor's degree in Technical engineering or engineering in Technical field of, industrial engineering, Computer Science, Information Technology, related fields, or equivalent experience required
- Very good English language skills, any other language will be a plus
- Experience in working in a team
- Excellent attention to detail and problem-solving skills
- Ability to follow instructions and collaborate with others
- Excellent computer knowledge
- Development skills of C++, C# and any other development skill will be a benefit

Are you interested? We look forward to receiving your application, including your earliest possible starting date and salary expectation.

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