

Joboffer dated from 11/04/2024

Community Manager – Germany (m/f/x)

Field: Community Management /
Customer Service /
Support
Type of employment: Full-time
Entry date: immediately
Zip Code / Place: 10999 Berlin
Country: Germany

Company data

Company: **Com2uS Europe GmbH**
Street address: Adalbertstraße 8
Zip Code / Place: 10999 Berlin



Contact Person

Name: HR Team
Position: Human Resources
Street address: Adalbertstraße 8
Zip Code / Place: 10999 Berlin



Job description

Your mission

We are looking for a motivated and enthusiastic individual to join our team as a German Community Manager to support our games and player communities. This full-time or part-time position in Berlin, Germany, is available immediately.

- You will plan and create content around our top titles on social media and streaming platforms such as Instagram, Facebook, X, Discord and Twitch
- You will create digital assets using tools like Photoshop, CapCut and others
- You will build and maintain relationships with top players and content creators
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You will plan, execute and report on owned community projects to drive engagements on all our channels

- You will translate game updates, community posts, and other texts from English to German
- You will work together with the EU marketing team to plan and execute community events and other local initiatives
- You will work closely with game developers and producers in the USA and Korea to ensure quality service provided to users
- You will gather, analyze, and report community feedback and other data linked to event results

Your profile

- Strong written and verbal communication skills in both English and German (native level preferred)
- Attention to detail and the ability to work in a fast-paced environment
- Understanding of cultural and ethical issues for English and German languages
- Familiarity with various online/mobile game genres such as role-playing, FPS/Action, and sports
- Experience in the gaming industry as a Game Master, Community Manager, or contributor to various media
- Additional language skills are a big plus (especially Korean or French)
- Experience with and an affinity for social media platforms such as Instagram, Facebook, X, and TikTok

Why us?

- Flexible working hours and flexible work-from-home policy
- Yearly training budget for your own professional development
- Corporate transportation ticket and bike leasing to get you through Berlin
- Partial reimbursement of your private phone costs
- Contribution to Urban Sports Club subscription
- Mobile devices as part of working equipment
- The basics of course: free drinks, snacks, coffee and regular team events
- You'll benefit from flat hierarchies and a lot of room to realize your own ideas
- An international working environment and offices around the globe with English being the main language

ABOUT US

Games-Career.com is a service provided by:

Com2uS Europe GmbH provides marketing, community management and game operations services for a wide selection of mobile games, published by our parent companies Com2uS Holdings and Com2uS. We service all of Europe and the Middle East from our office in Berlin, Germany. Our group headquarters is located in Seoul, South Korea, with further international offices in the USA, Japan, China, and Southeast Asia. □

As a major mobile games publisher, our portfolio is diverse: Summoners War is a top-grossing mobile RPG, consistently ranking in the top-20 grossing charts in France and Germany. We also work with major international licenses and IP: Major League Baseball and NBA are our partners, we have some of the best golf and fishing games in the market and Com2uS recently acquired Out of the Park Developments, makers of the world's most popular baseball manager game on PC and mobile.

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