

Joboffer dated from 12/20/2024

Technical Support Specialist (m/f/d)

Field:	Programmer: IT / Backend / Client / Web
Type of employment:	Full-time
Entry date:	immediately
Zip Code / Place:	Frankfurt am Main
Country:	Germany

Company data

Company:	Nintendo of Europe SE
Street adress:	Goldsteinstraße 235
Zip Code / Place:	60528 Frankfurt am Main



Contact Person

Name:	Katharina Znoj
Position:	Recruiter
Street adress:	Goldsteinstraße 235
Zip Code / Place:	60528 Frankfurt am Main

Job description

Level up!

Nintendo aims to deliver unique, intuitive entertainment experiences for everyone, manufacturing and marketing video game devices such as the Nintendo Switch™ family of systems, developing and operating applications for smart devices, and collaborating with partners on a range of other entertainment initiatives like visual content and theme parks.

At Nintendo, we bring together employees with a wide range of characteristics and work together towards a common goal – to put smiles on the faces of people all over the world.

Tasks

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- Assisting Technical engineering team with various tasks like equipment installation, system configuration, maintenance, JIRA and Service NOW ticketing system management and maintenance
- Developing preventative maintenance plans
- Assisting repairs service providers and providing customer support ☐
- Troubleshooting systems, identifying problems and writing reports

Requirements

- Bachelor's degree in Technical engineering or engineering in Technical field of, industrial engineering, Computer Science, Information Technology, related fields, or equivalent experience required
- Very good English language skills, any other language will be a plus
- Experience in working in a team
- Excellent attention to detail and problem-solving skills
- Ability to follow instructions and collaborate with others
- Excellent computer knowledge
- Development skills of C++, C# and any other development skill will be a benefit

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Are you interested? We look forward to receiving your application, including your earliest possible starting date and salary expectation.

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