

Joboffer dated from 09/26/2025

Working Student Support (m/f/d)

Field: Community Management /
Customer Service /
Support
Type of employment: Working student
Entry date: immediately
Zip Code / Place:
Country: Germany

Company data

Company: **XYRALITY GMBH**
Street address: Max-Brauer-Allee 44
Zip Code / Place: 22765 Hamburg

XYRALITY
IMMERSIVE WORLDS

Contact Person

Name: Sven Ossenbrüggen
Position: Geschäftsführer
Street address: Max-Brauer-Allee 44
Zip Code / Place: 22765 Hamburg
E-mail: jobs@xyrality.com

Job description

Since the release of its MMOGs "Lords & Knights," "Medieval Kingdoms," and "Mission Chief," XYRALITY has been one of the most successful mobile game studios in Europe. Today, around 50 dedicated employees work on the sustainable further development of our game portfolio.

We are currently looking for a Working Student (m/f/d) to join our support team. Remote work is possible. This position is available immediately and with 20 working hours per week.

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Your tasks:

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- Providing information to our players (questions about account balances, transactions, and billing issues)
- Working closely with the Quality Assurance and Development departments

Required skills: □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□

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- A challenging, yet, promoting work atmosphere with flat hierarchies
- Responsible tasks
- Home office as an option
- A team-oriented working process, visibly incorporating the results of your work
- Close collaboration with executives who will support your professional and personal development
- Unique expertise in the development and marketing of cross-platform games
- A modern, international working environment – including snacks and drinks

If you share our passion for games and outstanding products, approach tasks proactively, enjoy teamwork and working in a dynamic environment, we look forward to receiving your application!

Quinke Networks GmbH
Bei den Mühren 70
20457 Hamburg / Germany